**Crossgates Hair & Beauty**

**Polite Notice**

**Guidelines, Procedures & Rules**

• Social distancing guidelines to be observed during your visit

• We ask if you can pay by card, and try avoiding paying with cash

• No food/drinks to be brought into the salon, and no refreshments will be served, other than water

• No magazines/reading material will be available (Please bring your own reading material)

• Masks to be worn at all times

• Please rest assured that strict hygiene measures are in place to protect staff and clients



• You must NOT attend if you are displaying any covid-19 symptoms or have been instructed to self-isolate

• Numbers in the salon are restricted and we are offering appointment only. Walk in appointments are temporarily unavailable. Only enter the salon if you have an appointment. Please call 01756 748881 or message us on Facebook to make an appointment.

• Please attend your appointment by yourself and wait outside to be called inside. Anyone with you will be asked to wait outside

• Please arrive on time, not too early or late

• Clients will be asked to wash/sanitise their hands-on arrival and exiting



• No push chairs, scooters, or shopping trolleys to be brought into the salon

• It may be difficult to get an appointment due to high demand.

• Some services and treatments may not be on offer until further notice.

• There will be slight price increase on all services/treatments to cover the cost of PPE, more products been used, and less clients in at one time.

• Please note 24 hours notice is to be given if you can not attend your appointment. We are a small business with a fantastic team, this is to assure the business financially viable and to keep our lovely staff jobs

**Thank you for your co-operation.**